



VirtuHance (Pty) Ltd

Reg. 2026/187420/07

WEBSITE TERMS OF USE

Terms governing the use of www.virtuhance.co.za

2026 Edition

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1. About these terms

These Terms of Use govern your access to and use of www.virtuhance.co.za and any page, form or content on it ("the Website"). By using the Website you agree to these Terms. If you do not agree to them, please do not use the Website.

These Terms are separate from, and do not replace, the Service Level Agreement that governs the services we deliver to clients. Where you are a client of VirtuHance, that agreement takes precedence over these Terms in respect of the services.

2. Who we are

The information below is provided in accordance with section 43 of the Electronic Communications and Transactions Act, 2002.

Full legal name	VirtuHance (Pty) Ltd
Legal status	Private company incorporated in South Africa
Registration number	2026/187420/07
Director	Hesca du Plessis
Nature of business	Virtual business management, administration, compliance and marketing support services
Postal address and address for legal service	53 La Maison, 3 Boomdruif Street, Weltevredenpark, Roodepoort, 1709
Telephone	061 458 0114
Email	info@virtuhance.co.za
Website	www.virtuhance.co.za
Information Officer	Hesca du Plessis, registered with the Information Regulator

3. What the Website is for

The Website describes who we are, what services we offer and what those services cost. It is provided for information purposes.

Nothing on the Website is an offer capable of acceptance. Package descriptions and prices are an invitation to enquire. A binding agreement comes into existence only when a Service Level Agreement, and where applicable a signed Schedule A, is concluded between VirtuHance and the client.

Prices shown on the Website may change without notice. The price that applies to you is the price recorded in your signed agreement.

4. No professional advice

This section is important. Please read it carefully.

VirtuHance provides administrative, operational and compliance management services. We do not provide legal advice, tax advice, accounting or auditing services, financial advice, or investment advice.

Nothing on the Website, and nothing in any guide, checklist, article or assessment we make available through it, constitutes advice of that kind or may be relied upon as such. Content on the Website is general in nature and does not take account of your particular circumstances. Before acting on anything you read here, obtain advice from an appropriately qualified professional.

A Business Health Assessment is a management tool. It reflects the information available to us at the time it is produced. It is not an audit, a legal opinion, a due diligence report or a certificate of compliance, and it must not be presented to any third party as any of those things.

5. Accuracy of information

We take reasonable care to keep the Website accurate and up to date, but we do not warrant that it is complete, current or free of error. Legislation, statutory deadlines and prescribed fees change, and content may become out of date between reviews.

We may change, suspend or remove any part of the Website at any time without notice.

6. Enquiries and forms

When you submit an enquiry through the Website, you provide us with personal information. We use it to respond to you and we handle it in accordance with our Privacy Policy, which forms part of these Terms.

You warrant that any information you submit is accurate, that it is yours to provide, and that where it relates to another person you are entitled to provide it.

Submitting an enquiry does not create any obligation on us to provide services to you, and does not create a client relationship.

7. Intellectual property

All content on the Website, including text, graphics, logos, layout, images, the VirtuHance name and brand, and the structure and presentation of the VirtuHance Business Manager system and its industry PACKs, is owned by or licensed to VirtuHance and is protected by South African and international law.

You may view the Website and print or download extracts for your own information. You may not copy, reproduce, republish, distribute, adapt or use any part of it for commercial purposes, or use it to build a competing service, without our prior written permission.

You may not use the VirtuHance name, logo or brand without our written permission.

8. Acceptable use

You may not:

- Use the Website for any unlawful, fraudulent or harmful purpose.

- Introduce any virus, malicious code or other harmful material.
- Attempt to gain unauthorised access to the Website, its server, or any connected system or database.
- Use any automated system to scrape, harvest or copy content or contact details from the Website.
- Submit content that is defamatory, obscene, misleading, or that infringes the rights of another person.
- Interfere with the proper working of the Website or with another person's use of it.

9. Links to other websites

The Website may contain links to third party websites. Those links are provided for convenience. We do not control those sites, do not endorse their content, and are not responsible for them or for any loss arising from your use of them.

You may not frame the Website within another site, or link to it in a way that suggests an association or endorsement that does not exist, without our written permission.

10. Availability

We do not warrant that the Website will be available uninterrupted or free of error. Access may be suspended for maintenance, or interrupted by matters beyond our control including load shedding, network failure and hosting provider outages.

11. Limitation of liability

To the fullest extent permitted by law, VirtuHance, its directors and its contractors are not liable for any loss or damage of any kind arising from your use of, or inability to use, the Website, or from reliance on any content on it, including any indirect or consequential loss, loss of profit, loss of data or loss of business.

Nothing in these Terms excludes or limits liability for fraud, for wilful misconduct, or for any liability that may not lawfully be excluded, including rights you may have under the Consumer Protection Act, 2008.

You indemnify VirtuHance against any claim arising from your breach of these Terms or your unlawful use of the Website.

12. Privacy and access to information

Our Privacy Policy explains how we collect, use and protect personal information, and is available on the Website. Our PAIA manual, published in terms of the Promotion of Access to Information Act, 2000, explains what records we hold and how to request access to them. Both form part of these Terms and both are available free of charge on the Website or on request from info@virtuhance.co.za.

13. Electronic communications

By using the Website or contacting us electronically, you consent to receiving communications from us electronically. You agree that electronic communications satisfy any legal requirement that a communication be in writing.

Data messages sent to VirtuHance are deemed received only once we have responded to them. An automatic acknowledgement is not a response.

14. Changes to these terms

We may amend these Terms at any time by posting an updated version on the Website. The version in force is the one published at the time you use the Website. Please check it from time to time.

15. General

- If any provision of these Terms is found invalid or unenforceable, the remaining provisions continue in full force.
- Our failure to enforce any provision is not a waiver of our right to do so later.
- These Terms are governed by the laws of the Republic of South Africa, and you consent to the jurisdiction of the South African courts.

16. Contact us

Questions about these Terms, the Website, or how we handle your information may be sent to info@virtuhance.co.za or to the postal address in section 2.

This version is the 2026 Edition. Effective date: 1 September 2026.

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